

**Very accommodating ~**

★★★★★ by Anon on 2016-06-03

Very accommodating ~

NPS: 

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**The level of Customer Service is over the top not only with Sean, the owner, but it seems it is that way with all associates that work with him. I was explained what was completed and what will be the next step with my issue. I felt so comfortable while in his care and will be going back with all work that will be needed on my vehicles.**

★★★★★ by MARY HANSEN on 2016-05-28

The level of Customer Service is over the top not only with Sean, the owner, but it seems it is that way with all associates that work with him. I was explained what was completed and what will be the next step with my issue. I felt so comfortable while in his care and will be going back with all work that will be needed on my vehicles.

NPS: 

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**Great service. Excellent people. Good price!**

★★★★★ by Anon on 2016-05-27

Great service. Excellent people. Good price!

NPS: 

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**The people at Think Driven get it. They understand that there are many, many repair shops around and they go above and beyond to make the customers WANT to return. Fair, honest, affordable, knowledgeable, and quick has been my experience. Couple all that with the craftsmanship....it's a top notch business!**

★★★★★ by GARY & AIMEE TOUSIGNANT on 2016-05-11

The people at Think Driven get it. They understand that there are many, many repair shops around and they go above and beyond to make the customers WANT to return. Fair, honest, affordable, knowledgeable, and quick has been my experience. Couple all that with the craftsmanship....it's a top notch business!

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**Great experience and customer service!**

★★★★★ by JULIE MORELLI on 2016-04-26

Great experience and customer service!

NPS: 

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**Awesome, as always!**

★★★★★ by CAROL CRANE on 2016-04-20

Awesome, as always!

NPS: 

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**Think Driven is awesome! They try to work with your schedule and when possible, also try to find solutions to your repair that are cost effective. When they change your oil, you don't leave**

**feeling like they hunted for problems/repairs in an attempt make more money like other places.**

★★★★★ by LORI JOHNSON on 2016-04-20

Think Driven is awesome! They try to work with your schedule and when possible, also try to find solutions to your repair that are cost effective. When they change your oil, you don't leave feeling like they hunted for problems/repairs in an attempt make more money like other places.

NPS: 

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**I need some service and could not afford to wait. Sean was able to get me in and taken care of in a timely fashion. Thanks Sean.**

★★★★★ by JEREMY O'BRYAN on 2016-04-15

I need some service and could not afford to wait. Sean was able to get me in and taken care of in a timely fashion. Thanks Sean.

NPS: 

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**Think Driven is the best auto shop I've found in over 10 years of looking between 2 different states. Sean is always fair and honest! I highly recommend Think Driven to anyone!**

★★★★★ by CHRISTINE MOORE on 2016-04-07

Think Driven is the best auto shop I've found in over 10 years of looking between 2 different states. Sean is always fair and honest! I highly recommend Think Driven to anyone!

NPS: 

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**We will DEFINATELY be doing future business with Thinkdriven!**

★★★★★ by LORI VILLASENOR on 2016-03-24

We will DEFINATELY be doing future business with Thinkdriven!

NPS: 

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**My first night coming home, from work an hour plus away, was never racking. I must admit I assumed I'd be locked out twice. Thank God I waant. Advice requires to Ooo long of a time for blowing. Not everyone can do that as easy as others. It should be shorten by at least five seconds. Other then that the installers are awesome people to work with. Thank you, Shawn and Alex.**

★★★★★ by ROLANDO CRUZ on 2016-03-11

My first night coming home, from work an hour plus away, was never racking. I must admit I assumed I'd be locked out twice. Thank God I waant. Advice requires to Ooo long of a time for blowing. Not everyone can do that as easy as others. It should be shorten by at least five seconds. Other then that the installers are awesome people to work with. Thank you, Shawn and Alex.

NPS: 

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**Fast and friendly as always.**

★★★★★ by ERIC FORD on 2016-03-03

Fast and friendly as always.

NPS: 

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**Awesome, as always!! Fair prices and great service, combined with high integrity. My top choice for automotive needs.**

★★★★★ by TARA RUMLER on 2016-03-02

Awesome, as always!! Fair prices and great service, combined with high integrity. My top choice for automotive needs.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**A great experience from start to finish. I will definitely be bringing my car back.**

★★★★★ by CHUCK KELLER on 2016-03-01

A great experience from start to finish. I will definitely be bringing my car back.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Great service**

★★★★★ by CHRISTIAN CASH on 2016-02-24

Great service

NPS: 

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**Easy to deal with and very convenient**

★★★★★ by LEE HARRITY on 2016-02-24

Easy to deal with and very convenient

NPS: 

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**Great personal touch from manager.**

★★★★★ by JOHN STAMMEN on 2016-02-22

Great personal touch from manager.

NPS: 

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**The best and the easiest car work I every had !!!!!!!in the work was done perfect**

★★★★★ by DAVID SELLEVOLD on 2016-02-19

The best and the easiest car work I every had !!!!!!!in the work was done perfect

NPS: 

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**Hands down...the best. Can't find a more honest, funny, great guy than Sean - in fact everyone there is great. Wouldn't service my car anywhere else!**

★★★★★ by Anon on 2016-02-19

Hands down...the best. Can't find a more honest, funny, great guy than Sean - in fact everyone there is great. Wouldn't service my car anywhere else!

NPS: 

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**Sean is great. He is so customer friendly and goes out of his way to help you.**

★★★★★ by CAROLYN JINDRICH on 2016-02-12

Sean is great. He is so customer friendly and goes out of his way to help you.

NPS: 

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**Excellent service at a reasonable price! I would highly recommend.**

★★★★★ by PATTI CARNAHAN on 2016-02-12

Excellent service at a reasonable price! I would highly recommend.

NPS: 

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**Sean is very knowledgeable. He always manages works with my schedule to fit me in for my appointments. I have recommended him to my family and friends.**

★★★★★ by STACY HALL on 2016-02-06

Sean is very knowledgeable. He always manages works with my schedule to fit me in for my appointments. I have recommended him to my family and friends.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Great service as always ~~**

★★★★★ by MARY DEHART on 2016-02-06

Great service as always ~~

NPS: 

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**I poked a hole in my muffler on some sharp ice and the noise from it was rather loud and irritating. Sean got me in right away and took care of the problem which I greatly appreciated. Great job as always!**

★★★★★ by DOROTHY HITZEROTH on 2016-02-01

I poked a hole in my muffler on some sharp ice and the noise from it was rather loud and irritating. Sean got me in right away and took care of the problem which I greatly appreciated. Great job as always!

NPS: 

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**Friendly & professional. They offered to give me a ride when I dropped off & picked up my truck.**

★★★★★ by LINCOLN FOX on 2016-01-30

Friendly & professional. They offered to give me a ride when I dropped off & picked up my truck.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Exceptional friendly environment. Fast, clean, stop in for some coffee and car maintenance.**

★★★★★ by LISA LEMAN on 2016-01-29

Exceptional friendly environment. Fast, clean, stop in for some coffee and car maintenance.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Sean is great, he provides excellent service, fair prices, and always helps us get rolling again. Thank you Think Driven! I send everyone who needs repairs here.**

★★★★★ by DANA CHAPLIN on 2016-01-28

Sean is great, he provides excellent service, fair prices, and always helps us get rolling again. Thank you Think Driven! I send everyone who needs repairs here.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Always a great experience!**

★★★★★ by Anon on 2016-01-27

Always a great experience!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Always a job well done! It's nice to trust someone with your vehicle and know the job will be done right! Thankyou!!**

★★★★★ by LORI WILLIAMS on 2016-01-24

Always a job well done! It's nice to trust someone with your vehicle and know the job will be done right! Thankyou!!

NPS: 

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**Great mechanics. Highly recommend.**

★★★★★ by Anon on 2016-01-23

Great mechanics. Highly recommend.

NPS: 

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**Very wonderful and surprise of a mini Wagner reunion of 3 J's.. My granddaughter Jenna, My brother Jeff and myself Jack. Of course I always know the work is done First Class.**

★★★★★ by JACK WAGNER on 2016-01-22

Very wonderful and surprise of a mini Wagner reunion of 3 J's.. My granddaughter Jenna, My brother Jeff and myself Jack. Of course I always know the work is done First Class.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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### **Love the pick up and delivery service**

★★★★★ by Anon on 2016-01-14

Love the pick up and delivery service

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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### **Excellent service as always~**

★★★★★ by MARY DEHART on 2016-01-14

Excellent service as always~

NPS: 

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### **Everyone is friendly and professional.**

★★★★★ by Anon on 2016-01-10

Everyone is friendly and professional.

NPS: 

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### **Sean was awesome~very good experience ~highly recommend**

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★★★★★ by Anon on 2016-01-07

Sean was awesome~very good experience ~highly recommend ~

NPS: 

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**Great service at a great price! Could not be happier!**

★★★★★ by TINA HURST on 2015-12-15

Great service at a great price! Could not be happier!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Trustworthy and very capable service**

★★★★★ by STEVE RAMSDELL on 2015-12-13

Trustworthy and very capable service

NPS: 

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**I appreciate your skills and your honesty. If you doesn't need to be done you done do it.**

★★★★★ by TONDA BRUCH on 2015-12-08

I appreciate your skills and your honesty. If you doesn't need to be done you done do it.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**As always my experience was fantastic. I always feel well taken care of at Think Driven. They are totally trustworthy and so accommodating. Thank you!!!**

★★★★★ by TARA HAUSVICK on 2015-12-08

As always my experience was fantastic. I always feel well taken care of at Think Driven. They are totally trustworthy and so accommodating. Thank you!!!

NPS: 

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**Sean is always great. He was so nice to fit me in to inspect a car I was buying.**

★★★★★ by JENNIFER DICKINSON on 2015-12-06

Sean is always great. He was so nice to fit me in to inspect a car I was buying.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**I have had consistent, positive experiences at Think Driven. Their service quality, fair prices, and level of integrity are unmatched. I feel very grateful to have found this trustworthy place to take my car. Thank you, Think Driven!!**

★★★★★ by TARA RUMLER on 2015-12-02

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NPS: 

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**Good service at a good price**

★★★★★ by JOE BLOYD on 2015-11-25

Good service at a good price

NPS: 

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**They tried and tried until they got it done!**

★★★★★ by DENNIS BROWN on 2015-11-22

They tried and tried until they got it done!

NPS: 

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**Excellent service - very quick but complete. Prices are reasonable.' All in all, the best place to have your car serviced. Did I mention that they pick up and return your[ vehicle. No waiting time Stew**

★★★★★ by STEW LIECHTI on 2015-11-15

Excellent service - very quick but complete. Prices are reasonable.' All in all, the best place to have your car serviced. Did I mention that they pick up and return your[ vehicle. No waiting time Stew

NPS: 

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**They always do a great job! I appreciate the detailed statements and that anticipated future maintenance issues are included on the statement.**

★★★★★ by RYANN LOMAS on 2015-11-11

They always do a great job! I appreciate the detailed statements and that anticipated future maintenance issues are included on the statement.

NPS: 

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**Outstanding service again as usual!! Would recommend, and I have, to many other friends and family as they will do exactly what is needed to your car, truck or other at a very reasonable price. Thanks again Think Driven for getting my car done in a timely manner.**

★★★★★ by Anon on 2015-10-23

Outstanding service again as usual!! Would recommend, and I have, to many other friends and family as they will do exactly what is needed to your car, truck or other at a very reasonable price. Thanks again Think Driven for getting my car done in a timely manner.

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**My experience was excellent as always. It's a great feeling to deal with people you can trust. I have and will continue to recommend Think Driven.**

★★★★★ by TONDA BRUCH on 2015-10-15

My experience was excellent as always. It's a great feeling to deal with people you can trust. I have and will continue to recommend Think Driven.

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**Sean does an excellent job fixing what needs to be fixed and his prices are fair. I will be bringing my wife's and my car here as long as he works here!!!**

★★★★★ by Anon on 2015-10-10

Sean does an excellent job fixing what needs to be fixed and his prices are fair. I will be bringing my wife's and my car here as long as he works here!!!

NPS: 

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**This was my first visit and it has been a very pleasant experience, I will return.**

★★★★★ by ERIKA GARBELLA on 2015-10-09

This was my first visit and it has been a very pleasant experience, I will return.

NPS: 

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**The service provided goes beyond expectations! I always receive trustworthy service, that comes from a highly trained team! Always happy and it feels good knowing your vehicle is in top running condition when it's returned back. You can't beat the pick up and drop off service they provide! Makes it so convenient! You don't miss work time, which saves your time off for fun or family time! Think Driven is the best! I highly recommend them to anyone who cares to listen! Try them once, and you will appreciate them as much as I do! Thank you Think Driven team! Sincerely, Mark Mangioni A very happy customer!**

★★★★★ by MARK MANGIONI on 2015-10-08

The service provided goes beyond expectations! I always receive trustworthy service, that comes from a highly trained team! Always happy and it feels good knowing your vehicle is in top running condition when it's returned back. You can't beat the pick up and drop off service they provide! Makes it so convenient! You don't miss work time, which saves your time off for fun or family time! Think Driven is the best! I highly recommend them to anyone who cares to listen! Try them once, and you will appreciate them as much as I do! Thank you Think Driven team! Sincerely, Mark Mangioni A very happy customer!

NPS: 

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**Exceptional service, quality product and superior customer service from owner Sean and his side kick AI.**

★★★★★ by LISA LEMAN on 2015-10-03

Exceptional service, quality product and superior customer service from owner Sean and his side kick Al.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**No other repair shop even compares - I wouldn't bring my vehicle anywhere else, nor would I trust any other with my vehicle. You won't be disappointed!**

★★★★★ by Anon on 2015-09-28

No other repair shop even compares - I wouldn't bring my vehicle anywhere else, nor would I trust any other with my vehicle. You won't be disappointed!

NPS: 

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**Sean and his crew are great. They always treat me right and with respect and do a top notch job of my car repairs. I do not worry if repairs are done correctly, I know they are done correctly.**

★★★★★ by JOE BLOYD on 2015-09-24

Sean and his crew are great. They always treat me right and with respect and do a top notch job of my car repairs. I do not worry if repairs are done correctly, I know they are done correctly.

NPS: 

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**Service was timely and professional.**

★★★★★ by RON ROSECKY on 2015-09-20

Service was timely and professional.

NPS: 

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**I like the place, very convenient.**

★★★★★ by ANDREW GUICE on 2015-09-17

I like the place, very convenient.

NPS: 

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**Sean was very helpful in selecting tires,wheels & lift for my son's F150,looking forward to the install**

★★★★★ by JEFF HALAT on 2015-09-11

Sean was very helpful in selecting tires,wheels & lift for my son's F150,looking forward to the install

NPS: 

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**Very knowledgeable staff very happy with the service**

★★★★★ by TIM CAMPBELL on 2015-09-10

Very knowledgeable staff very happy with the service

NPS: 

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**As always, work was done in a reasonable time at a reasonable price with excellent quality.**

★★★★★ by ART ZERN on 2015-09-05

As always, work was done in a reasonable time at a reasonable price with excellent quality.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Very prompt. Helped me out at a moments notice. Very customer service oriented**

★★★★★ by CAROLYN JINDRICH on 2015-09-05

Very prompt. Helped me out at a moments notice. Very customer service oriented

NPS: 

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**Very professioal and despite some computer problems all was well handled. I really appreciate the persoal involvement as i know I'll need some "hand- holding" in the future.**

★★★★★ by DENNIS BROWN on 2015-09-02

Very professioal and despite some computer problems all was well handled. I really appreciate the persoal involvement as i know I'll need some "hand-holding" in the future.

NPS: 

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**Very friendly, very helpful service. As soon as they diagnosed the problem, they called me to let me know what was going on. We took our car to the shop in the morning and it was ready to go when we needed it after work. Thanks guys!**

★★★★★ by FREYJA JOHNS on 2015-08-26

Very friendly, very helpful service. As soon as they diagnosed the problem, they called me to let me know what was going on. We took our car to the shop in the morning and it was ready to go when we needed it after work. Thanks guys!

NPS: 

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**Always a great experience! Friendly and reliable!**

★★★★★ by JOHN & KAI GODINA on 2015-08-25

Always a great experience! Friendly and reliable!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Good service, competence and pricing will bring me back again.**

★★★★★ by FLORIAN SZMURLO on 2015-08-16

Good service, competence and pricing will bring me back again.

NPS: 

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**Quick work on my car. Comfortable waiting room with perks for the customers- water, coffee, etc.**

★★★★★ by LORI SMERZ on 2015-08-08

Quick work on my car. Comfortable waiting room with perks for the customers- water, coffee, etc.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**All the staff is very nice and polite. They are all knowledgeable about the work being done and they complete it in a timely manor.**

★★★★★ by JESSICA EVANS on 2015-08-07

All the staff is very nice and polite. They are all knowledgeable about the work being done and they complete it in a timely manor.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Went to Milex in Sycamore to get front brakes since I had them done there previously. Milex would not honor their brake pad warranty and told me I needed rear brakes not front ones. Originally, Milex had told me I needed front brakes. While at Think Driven having the front brakes down they found another problem which the other place didn't. Hands down Think Driven is a gem. Great service, trust worthy people that do the job right the first time. If you need work done on your vehicle Think Driven is the place to take it.**

★★★★★ by TOM MAAHS on 2015-08-06

Went to Milex in Sycamore to get front brakes since I had them done there previously. Milex would not honor their brake pad warranty and told me I needed rear brakes not front ones. Originally, Milex had told me I needed front brakes. While at Think Driven having the front brakes down they found another problem which the other place didn't. Hands down Think Driven is a gem. Great service, trust worthy people that do the job right the first time. If you need work done on your vehicle Think Driven is the place to take it.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**I purchased an add on product for my truck. It was installed in a timely fashion and with experience and expertise with the product and manufacturer. As usual Sean and staff did a great job!**

★★★★★ by FRED DUNHAM on 2015-08-01

I purchased an add on product for my truck. It was installed in a timely fashion and with experience and expertise with the product and manufacturer. As usual Sean and staff did a great job!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**It the best and easyest work I every got done they r the best  
!!!!!!!**

★★★★★ by DAVID SELLEVOLD on 2015-07-29

It the best and easyest work I every got done they r the best !!!!!!!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Can always work on your tight schedule! Highly great place to  
recemend.**

★★★★★ by MICHAEL RICCI on 2015-07-26

Can always work on your tight schedule! Highly great place to recemend.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**The best I have ever had work for me He great !!!!!!!!!!!!!!!!!!!!!'**

★★★★★ by DAVID SELLEVOLD on 2015-07-10

The best I have ever had work for me He great !!!!!!!!!!!!!!!!!!!!!'

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Amazing service, very helpful. The guys were upfront and  
honest with what my truck needed. I will be going back for tires.**

★★★★★ by STEPHANIE GOODEN on 2015-07-08

Amazing service, very helpful. The guys were upfront and honest with what  
my truck needed. I will be going back for tires.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**I am very impressed the way I have been treated here. His prices are fair, and he is very honest, which is hard to find when dealing with mechanics. They explained in detail what was wrong with the vehicle, and it was finished in an appropriate amount of time. I will definitely be coming back again for my car and my wife's. You guys are great!**

★★★★★ by JERRY CHRISTIANSEN on 2015-07-04

I am very impressed the way I have been treated here. His prices are fair, and he is very honest, which is hard to find when dealing with mechanics. They explained in detail what was wrong with the vehicle, and it was finished in an appropriate amount of time. I will definitely be coming back again for my car and my wife's. You guys are great!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Always perfect, Sean is the Best !!**

★★★★★ by RUSS FREEMAN on 2015-07-02

Always perfect, Sean is the Best !!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Awesome pricing and great customer service. I would highly recommend**

★★★★★ by ANDREW PYNENBERG on 2015-06-29

Awesome pricing and great customer service. I would highly recommend

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Good attitudes and good people to deal with. Trust worthy of vehicle's not like other shops out to make quick money.**

★★★★★ by MICHAEL RICCI on 2015-06-28

Good attitudes and good people to deal with. Trust worthy of vehicle's not like other shops out to make quick money.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Always excellent service! Great people to work with!**

★★★★★ by Anon on 2015-06-26

Always excellent service! Great people to work with!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Great people, great service.**

★★★★★ by DAVE WESLOW on 2015-06-25

Great people, great service.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Just in for an oil change and, as always, the work is done in a timely manner with Sean and staff being very courteous. I am always pleased with the service at Think Driven and I highly recommend them as an automotive service provider.**

★★★★★ by BARB MCCLELLAN on 2015-06-18

Just in for an oil change and, as always, the work is done in a timely manner with Sean and staff being very courteous. I am always pleased with the service at Think Driven and I highly recommend them as an automotive service provider.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Very helpful, considerate, and professional. Thank you!**

★★★★★ by CHRISTIE GLEMKOWSKI on 2015-06-15

Very helpful, considerate, and professional. Thank you!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Fair estimate, work completed quickly, quality work.**

★★★★★ by PETE SCARPA on 2015-06-10

Fair estimate, work completed quickly, quality work.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Great, response to a terrible problem that needed to be fixed**

★★★★★ by Anon on 2015-06-04

Great, response to a terrible problem that needed to be fixed

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Great service at affordable rates, I recommend Think Driven to all my friends!**

★★★★★ by BRIDGETTE GRAY on 2015-06-03

Great service at affordable rates, I recommend Think Driven to all my friends!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Shawn is the best!!**

★★★★★ by BOB FREELAND on 2015-06-01

Shawn is the best!!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Great customer service, quick and very friendly.**

★★★★★ by AMIE MCCOY on 2015-05-27

Great customer service, quick and very friendly.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Sean and the people at Think Driven were great. I was able to schedule an appointment without any hassle and was able to get my van in and out in a short amount of time.**

★★★★★ by JOE GANNON on 2015-05-21

Sean and the people at Think Driven were great. I was able to schedule an appointment without any hassle and was able to get my van in and out in a short amount of time.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Sean is wonderful, honest, he aims to please. You can put your trust in anything he says or does for you. Never have to worry when he is in charge of your vehicle!**

★★★★★ by Anon on 2015-05-15

Sean is wonderful, honest, he aims to please. You can put your trust in anything he says or does for you. Never have to worry when he is in charge of your vehicle!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**We couldn't be more happy. The owner (Sean) is on top of everything. Al at the front desk is always very polite, professional, and curtious. We've used Think Driven quite a few times now. Had a transmission replaced, breaks, emissions, tune ups, even some complicated electrical issues and the problems were always solved right the first time. I've shopped around a few times and their pricing is always fair. Great place!!**

★★★★★ by JIM & JULIE MARRE on 2015-05-15

We couldn't be more happy. The owner (Sean) is on top of everything. Al at the front desk is always very polite, professional, and curtious. We've used Think Driven quite a few times now. Had a transmission replaced, breaks, emissions, tune ups, even some complicated electrical issues and the problems were always solved right the first time. I've shopped around a few times and their pricing is always fair. Great place!!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**always get good service from Sean**

★★★★★ by LUKE GARTLAND on 2015-05-08

always get good service from Sean

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**My first time using them and my experience was great. Very friendly staff and helpful. They answered all of my questions and took time to talk to me about my car's care.**

★★★★★ by JOE BLOYD on 2015-05-08

My first time using them and my experience was great. Very friendly staff and helpful. They answered all of my questions and took time to talk to me about my car's care.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Great service! Very friendly environment, I recommend you to all my friends!**

★★★★★ by BRIDGETTE GRAY on 2015-05-01

Great service! Very friendly environment, I recommend you to all my friends!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**I'm 80 years old so I've shop before, I have a good feeling about this place**

★★★★★ by ARLEIGH ALLEN on 2015-04-29

I'm 80 years old so I've shop before, I have a good feeling about this place

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Sean at Think Driven is SOOOOO helpful and knowledgeable. Service is above and beyond and at fair prices.**

★★★★★ by SHERYL HOLMES on 2015-04-28

Sean at Think Driven is SOOOOO helpful and knowledgeable. Service is above and beyond and at fair prices.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**I have never had a problem with Think Driven at all. I've actually recommended them to coworkers for service since we started going there with our Yukon**

★★★★★ by CHRISTINE MOORE on 2015-03-28

I have never had a problem with Think Driven at all. I've actually recommended them to coworkers for service since we started going there with our Yukon

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Polite, knowledgeable, fast, reasonably priced service!**

★★★★★ by WENDE WISE on 2015-03-28

Polite, knowledgeable, fast, reasonably priced service!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Great service, fast and friendly!**

★★★★★ by Anon on 2015-03-27

Great service, fast and friendly!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Great honest service!!**

★★★★★ by JESSICA SCHOENTHAL on 2015-03-25

Great honest service!!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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## Outstanding!

★★★★★ by Anon on 2015-03-23

Outstanding!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Absolutely great in every way and also found out that cute girl that works the counter and do the billing is Seans beautiful bride!!**

★★★★★ by Anon on 2015-03-19

Absolutely great in every way and also found out that cute girl that works the counter and do the billing is Seans beautiful bride!!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**My vehicle was diagnosed, fixed and returned in the time frame discussed. Thanks!**

★★★★★ by ROGER EMMETT on 2015-03-18

My vehicle was diagnosed, fixed and returned in the time frame discussed. Thanks!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Clean and efficient operation. Worked in my repair needs into a tight schedule. Work was done well and on time. Good source for my future needs!**

★★★★★ by FRED DUNHAM on 2015-03-14

Clean and efficient operation. Worked in my repair needs into a tight schedule. Work was done well and on time. Good source for my future needs!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**The guys at think driven are awesome ! they treat you as a member of their family ! It is definitely a place I will send my children and grandchildren to, no hidden fees or tricks , straight up honest and very forth-right guys.**

★★★★★ by MARTHA THUESTAD on 2015-03-12

The guys at think driven are awesome ! they treat you as a member of their family ! It is definitely a place I will send my children and grandchildren to, no hidden fees or tricks , straight up honest and very forth-right guys.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Great service at an unbeatable price. They recently quote my brakes for 25% less than Bockman's Automotive, and I ended up paying 30% less. They have great quality people working there who do great quality work. If more businesses were like them, the world would be a better place!**

★★★★★ by NOEL BRADAC on 2015-03-09

Great service at an unbeatable price. They recently quote my brakes for 25% less than Bockman's Automotive, and I ended up paying 30% less. They have great quality people working there who do great quality work. If more businesses were like them, the world would be a better place!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Good auto place get your truck worked on they get your car back asap**

★★★★★ by ANTHONY BACHARA on 2015-03-06

Good auto place get your truck worked on they get your car back asap

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Great service, honest and friendly!**

★★★★★ by LISA GABLE on 2015-02-28

Great service, honest and friendly!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**They were very fast and helpful with my truck. I would recommend them to my family & friends.**

★★★★★ by Anon on 2015-02-23

They were very fast and helpful with my truck. I would recommend them to my family & friends.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Was very satisfied with the honesty, and will use you again in the future.will al \$so recommend you to others.**

★★★★★ by CORI JOHNSON-WOODS on 2015-02-21

Was very satisfied with the honesty, and will use you again in the future.will al \$so recommend you to others.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**The service was excellent! They gave me a price to fix my truck and stuck with it, no hidden fees. They even came to my house to pick me up because i didn't have a ride to pick it up. I will recommend Think Driven to everyone!**

★★★★★ by DAVID SYNDER on 2015-02-12

The service was excellent! They gave me a price to fix my truck and stuck with it, no hidden fees. They even came to my house to pick me up because i didn't have a ride to pick it up. I will recommend Think Driven to everyone!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**I had my primary vehicle break down on me and Sean and his team got my truck in and out the same day. I would recomend anyone to have their car or truck servied here.**

★★★★★ by ROBERT MAXSON on 2015-02-10

I had my primary vehicle break down on me and Sean and his team got my truck in and out the same day. I would recomend anyone to have their car or truck servied here.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**I would highly recommend Think Driven for any of your vehicle needs. Sean and his staff are extremely knowledgeable and fabulous to work with. When it comes to having a mechanic work on your vehicle you need people you can trust. I completely trust Sean and Think Driven.**

★★★★★ by ROSE TREML on 2015-02-08

I would highly recommend Think Driven for any of your vehicle needs. Sean and his staff are extremely knowledgeable and fabulous to work with. When it comes to having a mechanic work on your vehicle you need people you can trust. I completely trust Sean and Think Driven.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**They r very friendly and easy to talk to**

★★★★★ by DRAKE DAVIS on 2015-02-03

They r very friendly and easy to talk to

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**They r very friendly and easy to talk to**

★★★★★ by DRAKE DAVIS on 2015-02-03

They r very friendly and easy to talk to

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**I had my brakes replaced and I thought Sean was very thorough, efficient and the price was very competitive. I have all my automotive work done there and will continue to! I would recommend Think Driven to everyone!**

★★★★★ by GEORGE HEMROCK on 2015-01-16

I had my brakes replaced and I thought Sean was very thorough, efficient and the price was very competitive. I have all my automotive work done there and will continue to! I would recommend Think Driven to everyone!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**As always, excellent job and extremely trustworthy! Bought a car from Sean and it was a great car right off the bat and the little work that needed to be done on it was upfront and affordable. I trust Sean with all my vehicles, You can as well.**

★★★★★ by TAMMI DIXSON on 2015-01-16

As always, excellent job and extremely trustworthy! Bought a car from Sean and it was a great car right off the bat and the little work that needed to be done on it was upfront and affordable. I trust Sean with all my vehicles, You can as well.

NPS: N/A

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**Fantastic and wish they were open until 9:00.**

★★★★★ by JACK WAGNER on 2015-01-07

Fantastic and wish they were open until 9:00.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Sean knows his job and is good at it.**

★★★★★ by LUKE MORTON on 2015-01-03

Sean knows his job and is good at it.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**I had work done at Think Driven for the first time on 12/30/14. They are extremely professional, knowledgeable and courteous. I will use them for all auto needs.**

★★★★★ by Anon on 2014-12-31

I had work done at Think Driven for the first time on 12/30/14. They are extremely professional, knowledgeable and courteous. I will use them for all auto needs.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Very helpful and patient in explaining important details. Thanx again**

★★★★★ by MICHAEL RICCI on 2014-12-27

Very helpful and patient in explaining important details. Thanx again

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Reliable and fast service! I really enjoy the fact that they pickup and drop-off the vehicle's when needed, too! Highly recommend this company for personal and business use.**

★★★★★ by TRISHA DIETRICH on 2014-12-15

Reliable and fast service! I really enjoy the fact that they pickup and drop-off the vehicle's when needed, too! Highly recommend this company for personal and business use.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**First tlme taking my car there and I had a very good experience! I left there feeling very confident in the work that was done and will definitely go back. I will recommend this place to everyone! So nice to have someone to depend on in the future!!**

★★★★★ by LORI WILLIAMS on 2014-12-13

First tlme taking my car there and I had a very good experience! I left there feeling very confident in the work that was done and will definitely go back. I will recommend this place to everyone! So nice to have someone to depend on in the future!!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**They know there job and are very friendly.**

★★★★★ by LUKE MORTON on 2014-12-06

They know there job and are very friendly.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**I was handled well but I'm a little sad with out my left testical.**

★★★★★ by Anon on 2014-11-26

I was handled well but I'm a little sad with out my left testical.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Only mechanic I believe in.**

★★★★★ by JANE SANDERS on 2014-11-23

Only mechanic I believe in.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**shop is very clean, very good work, will pick you up and take you home if needed. have recommended them to friends.**

★★★★★ by TONY WHITNEY on 2014-11-20

shop is very clean, very good work, will pick you up and take you home if needed. have recommended them to friends.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Outstanding! Able to answer all questions and provide all services. Highly recommend!**

★★★★★ by Anon on 2014-11-19

Outstanding! Able to answer all questions and provide all services. Highly recommend!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Customer service was excellent. I would refer them to my friends and family!**

★★★★★ by DAVID SYNDER on 2014-11-16

Customer service was excellent. I would refer them to my friends and family!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Very honest, total repair bill to get my vehicle back up to speed would have exceeded the value of the car and he let me know. even though he could have done some of the work. Aces**

★★★★★ by ROBERT JACOBS on 2014-11-14

Very honest, total repair bill to get my vehicle back up to speed would have exceeded the value of the car and he let me know. even though he could have done some of the work. Aces

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Very nice and knowledgable. Great to work with and trustworthy!**

★★★★★ by ANGELA ROJAS on 2014-10-31

Very nice and knowledgable. Great to work with and trustworthy!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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### **Awesome people and services**

★★★★★ by GOTTFRIED ALTERGOTT on 2014-10-27

Awesome people and services

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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### **I was very satisfied with the service.**

★★★★★ by TONY WHITNEY on 2014-10-24

I was very satisfied with the service.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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### **pickup service is a huge plus. everyone is friendly and professional.**

★★★★★ by ANN BYRNE on 2014-10-16

pickup service is a huge plus. everyone is friendly and professional.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**I was in a situation where my vehicle need many repairs and would have been very expensive. I was given all of the information to make an informed decision. No one tried to sell me on repairs that were not necessary and that I could not afford.**

★★★★★ by PATSY REUSHER on 2014-10-15

I was in a situation where my vehicle need many repairs and would have been very expensive. I was given all of the information to make an informed decision. No one tried to sell me on repairs that were not necessary and that I could not afford.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Thank you for the great service on my car. I enjoyed my very smooooth trip back home and was so glad to see the number of miles I have driven on the odometer. Very nice.**

★★★★★ by BARB MCCLELLAN on 2014-10-10

Thank you for the great service on my car. I enjoyed my very smooooth trip back home and was so glad to see the number of miles I have driven on the odometer. Very nice.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Great people and thorough! LJ**

★★★★★ by Anon on 2014-10-08

Great people and thorough! LJ

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Again my car was taking care of in a timely matter, right on schedule.**

★★★★★ by STEVE BRASER on 2014-10-08

Again my car was taking care of in a timely matter, right on schedule.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**The team at Think Driven always gives timely and accurate mechanical service for my vehicles. Very Satisfied as always.**

★★★★★ by ROB SUGAR on 2014-10-07

The team at Think Driven always gives timely and accurate mechanical service for my vehicles. Very Satisfied as always.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**They were really patient. I was running 40 minutes late and they still took me in for my appointment. I dropped off my car and came back and everything was pretty much finished. Sean was very knowledgeable about the products. He gave me his card and told me to call if I had any problems or concerns about my installation. Great work!**

★★★★★ by Anon on 2014-10-01

They were really patient. I was running 40 minutes late and they still took me in for my appointment. I dropped off my car and came back and everything was pretty much finished. Sean was very knowledgeable about the products. He gave me his card and told me to call if I had any problems or concerns about my installation. Great work!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Did work in a timely manner. Gave a list of items to address in the near future. Reasonable rates.**

★★★★★ by LINCOLN FOX on 2014-09-30

Did work in a timely manner. Gave a list of items to address in the near future. Reasonable rates.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Always very helpful and went out of their way to accommodate me! Would suggest friends and family to go here!**

★★★★★ by JESSICA CANGER on 2014-09-29

Always very helpful and went out of their way to accommodate me! Would suggest friends and family to go here!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**I arrived without an appointment for an oil change and Sean got me in right away. Service was friendly and quick. The price was right, as well. I'll definitely take my car there again.**

★★★★★ by PATRICIA BEECHER on 2014-09-22

I arrived without an appointment for an oil change and Sean got me in right away. Service was friendly and quick. The price was right, as well. I'll definitely take my car there again.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**I would highly recommend Think Driven to anyone. Sean has always done an outstanding job on my car and I trust his knowledge of being a skillful mechanic. Sincerely, Roxanne**

★★★★★ by ROXANNE FOWLER on 2014-09-21

I would highly recommend Think Driven to anyone. Sean has always done an outstanding job on my car and I trust his knowledge of being a skillful mechanic. Sincerely, Roxanne

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Think Driven has been a fantastic shop to bring my vehicles to. Sean, the owner, is so helpfull and a pleasure to work with.**

★★★★★ by JASON MCLOUGHLIN on 2014-09-18

Think Driven has been a fantastic shop to bring my vehicles to. Sean, the owner, is so helpfull and a pleasure to work with.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Love the tires!**

★★★★★ by ALLYSSA VEGA on 2014-09-17

Love the tires!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Excellent service, as always! You can always rely on Sean and the gang at Think Driven to get it done.**

★★★★★ by CAROL CRANE on 2014-09-03

Excellent service, as always! You can always rely on Sean and the gang at Think Driven to get it done.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**This place is awesome. They make sure you understand what is needed and which is most important. Excellent pricing.**

★★★★★ by Anon on 2014-09-01

This place is awesome. They make sure you understand what is needed and which is most important. Excellent pricing.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**I always have an exceptional, trustworthy experience here. It's well-worth the drive to go here. Thank You!! :)**

★★★★★ by TARA RUMLER on 2014-08-26

I always have an exceptional, trustworthy experience here. It's well-worth the drive to go here. Thank You!! :)

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Great service, excellent people! Think Driven goes above and beyond to provide superior service at a fair and reasonable price. No up-sells, no tricks, no magical unicorns poking holes in your exhaust. Just honest people doing honest work.**

★★★★★ by NOEL BRADAC on 2014-08-23

Great service, excellent people! Think Driven goes above and beyond to provide superior service at a fair and reasonable price. No up-sells, no tricks, no magical unicorns poking holes in your exhaust. Just honest people doing honest work.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**This is a great place for an oil change. I'll also strongly consider them for services needed in the future. LJ**

★★★★★ by Anon on 2014-08-10

This is a great place for an oil change. I'll also strongly consider them for services needed in the future. LJ

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Good service. Timely manner. Pleasant and clean waiting area.**

★★★★★ by Anon on 2014-08-07

Good service. Timely manner. Pleasant and clean waiting area.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Excellent service, extremely trustworthy and very flexible with time! I would highly recommend Think Driven to anyone who needs service on their vehicle.**

★★★★★ by Anon on 2014-08-04

Excellent service, extremely trustworthy and very flexible with time! I would highly recommend Think Driven to anyone who needs service on their vehicle.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Just had my car in for brakes and rotors/oil change and Alex and Sean took great care of me as always!**

★★★★★ by DOROTHY HITZEROTH on 2014-07-28

Just had my car in for brakes and rotors/oil change and Alex and Sean took great care of me as always!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**I don't know of another auto maintenance place that will pick up my car so I can go shopping. And then, bring my car back. I was also told of other future maintenance that my car will need. Plus, still a better price than a chain oil change place. Worth the trip out to Sycamore.**

★★★★★ by LORI SMERZ on 2014-07-26

I don't know of another auto maintenance place that will pick up my car so I can go shopping. And then, bring my car back. I was also told of other future maintenance that my car will need. Plus, still a better price than a chain oil change place. Worth the trip out to Sycamore.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Service was prompt, complete and a good price. I have found a new mechanic! Matter of fact, already recommended Think Driven to a friend and will continue to do so.**

★★★★★ by LINDA WELLS on 2014-07-24

Service was prompt, complete and a good price. I have found a new mechanic! Matter of fact, already recommended Think Driven to a friend and will continue to do so.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**We are getting ready for a long road trip. We had Sean and his team put a hitch receiver onto our SUV and make sure the car is in great shape to handle the trip. The hitch is perfect and the service even better. We only trust Sean with our cars.**

★★★★★ by ERIC (RICO) & MARY KOCSIS on 2014-07-24

We are getting ready for a long road trip. We had Sean and his team put a hitch receiver onto our SUV and make sure the car is in great shape to handle the trip. The hitch is perfect and the service even better. We only trust Sean with our cars.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Excellent Service - squeezed me in for a needed oil change, identified a couple of under warranty items and provided me the information to provide my dealer for correction.**

★★★★★ by Anon on 2014-07-23

Excellent Service - squeezed me in for a needed oil change, identified a couple of under warranty items and provided me the information to provide my dealer for correction.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**I was so pleased with how I was treated from start to finish. Complete honesty about my car and letting me know what was going on. My car runs like brand new! I could not be more pleased!! Thank you! I will be back for sure!**

★★★★★ by Anon on 2014-07-19

I was so pleased with how I was treated from start to finish. Complete honesty about my car and letting me know what was going on. My car runs like brand new! I could not be more pleased!! Thank you! I will be back for sure!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**My car was left with barely enough gas to get to the gas station, the gas light came on as soon as I turned my car on. Also a Culver's receipt was left in my car. I don't appreciate my car being used to run errands. Lastly, my seat adjuster was broken the last time I took my car in without anyone telling me but it was obviously done by whoever was working in my car because I never change the seat position and I'm the only one who drives my car.**

★★★☆☆ by Anon on 2014-07-16

My car was left with barely enough gas to get to the gas station, the gas light came on as soon as I turned my car on. Also a Culver's receipt was left in my car. I don't appreciate my car being used to run errands. Lastly, my

seat adjuster was broken the last time I took my car in without anyone telling me but it was obviously done by whoever was working in my car because I never change the seat position and I'm the only one who drives my car.

NPS:  0  1  2  3  4  5  6  7  8  9  10

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**Great experience as a first time customer. Impressed with clean shop and friendliness of staff. Estimate for work was explained and work completed quickly. Appreciate their shuttle service. Won't be my only time having work done there. Highly recommend this "out-of-the-way" family- owned shop.**

★★★★★ by SHERYL HOLMES on 2014-07-15

Great experience as a first time customer. Impressed with clean shop and friendliness of staff. Estimate for work was explained and work completed quickly. Appreciate their shuttle service. Won't be my only time having work done there. Highly recommend this "out-of-the-way" family- owned shop.

NPS:  0  1  2  3  4  5  6  7  8  9  10

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**I had an appointment to get my oil changed. I was there a little before the appointment time. They were running a bit behind the slotted time. The service was good, people were friendly and the cost will keep me coming back, even if I have to wait a few extra minutes.**

★★★★★ by Anon on 2014-07-14

I had an appointment to get my oil changed. I was there a little before the appointment time. They were running a bit behind the slotted time. The service was good, people were friendly and the cost will keep me coming back, even if I have to wait a few extra minutes.

NPS:  0  1  2  3  4  5  6  7  8  9  10

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**Very pleasant place to wait while the work is done, and I'm always surprised when it's done so quickly! Sean makes recommendations about work that's needed, including the reasons and pricing information to allow for planning ahead. Great place, great people!**

★★★★★ by Anon on 2014-07-12

Very pleasant place to wait while the work is done, and I'm always surprised when it's done so quickly! Sean makes recommendations about work that's needed, including the reasons and pricing information to allow for planning ahead. Great place, great people!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**As always when dealing with Think Driven the service and workmanship was most excellent.**

★★★★★ by CORTLAND POLICE DEPARTMENT on 2014-07-12

As always when dealing with Think Driven the service and workmanship was most excellent.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**The service and work performed is the best I have ever experienced. I bring my kids cars from 75 miles away to be worked on by Sean and the Think Driven team, because they are honest and don't tell you to fix something that's not needed. Honesty and Service standards should be made the example for all car dealers and shops to follow...They have our trust and future business!! Thank you for always doing good work for us! The Mangioni family**

★★★★★ by MARK MANGIONI on 2014-07-10

The service and work performed is the best I have ever experienced. I bring my kids cars from 75 miles away to be worked on by Sean and the Think Driven team, because they are honest and don't tell you to fix something



that's not needed. Honesty and Service standards should be made the example for all car dealers and shops to follow...They have our trust and future business!! Thank you for always doing good work for us! The Mangioni family

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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### **Fantastic and great in every way. Thanks a lot Sean**

★★★★★ by Anon on 2014-07-08

Fantastic and great in every way. Thanks a lot Sean

NPS: N/A

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### **I was very satisfied with the work done. The employees are very friendly and knowledgeable. A very clean shop. Alice Whitney**

★★★★★ by TONY WHITNEY on 2014-07-03

I was very satisfied with the work done. The employees are very friendly and knowledgeable. A very clean shop. Alice Whitney

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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### **Excellent communication, in and out quicker than I could have hoped. Not only solved the problem, but it was far less serious than I had feared. I'll be back.**

★★★★★ by JUSTIN KNESS on 2014-07-02

Excellent communication, in and out quicker than I could have hoped. Not only solved the problem, but it was far less serious than I had feared. I'll be back.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Great service! Not only did ThinkDriven honor their promise of service / cost / delivery, but took the time to answer my detailed questions on service and parts to learn and be an informed consumer. I was able to save about 20% with ThinkDriven versus same service at the Dealer. Thanks Sean!**

★★★★★ by KURT BRUBAKER on 2014-07-01

Great service! Not only did ThinkDriven honor their promise of service / cost / delivery, but took the time to answer my detailed questions on service and parts to learn and be an informed consumer. I was able to save about 20% with ThinkDriven versus same service at the Dealer. Thanks Sean!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Always professional and courteous.**

★★★★★ by BRYAN KAY on 2014-06-26

Always professional and courteous.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Excellent and timely service.**

★★★★★ by STEVE BRASER on 2014-06-25

Excellent and timely service.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Sean was awesome. Terrific communication and treated the vehicle with care. We feel like he is the car doctor we'll use for the rest of our lives! Thanks for such great service! Jerry and Jennifer**

★★★★★ by JERRY BENNETT on 2014-06-08

Sean was awesome. Terrific communication and treated the vehicle with care. We feel like he is the car doctor we'll use for the rest of our lives! Thanks for such great service! Jerry and Jennifer

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Great service as always! I would highly recommend them for any service or repairs!**

★★★★★ by MELANIE RAMUSSEN on 2014-06-06

Great service as always! I would highly recommend them for any service or repairs!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**My son was leaving for a new job and needed help with a car purchase in a hurry, you were a great help and banished some of our worries. Thank you.**

★★★★★ by MICHAEL GRIMSON on 2014-06-03

My son was leaving for a new job and needed help with a car purchase in a hurry, you were a great help and banished some of our worries. Thank you.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**They contacted me the next day first thing in the morning (I called after-hours). Their tow service was fair compared to**

**other companies I priced in the area (\$75 as opposed to \$100 and up). They had my car done by the end of the day. The mechanic was also sympathetic to the fact that I'm on a budget and offered me the "poor man's fix" and the permanent fix. I will take my car back here again. Thanks everyone!**

★★★★★ by LAURIE TRUMBOWER on 2014-06-03

They contacted me the next day first thing in the morning (I called after-hours). Their tow service was fair compared to other companies I priced in the area (\$75 as opposed to \$100 and up). They had my car done by the end of the day. The mechanic was also sympathetic to the fact that I'm on a budget and offered me the "poor man's fix" and the permanent fix. I will take my car back here again. Thanks everyone!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**I always appreciate how easy Sean and the crew at Think Driven make it to have my car serviced there.**

★★★★★ by WAYNE STENSRUD on 2014-05-30

I always appreciate how easy Sean and the crew at Think Driven make it to have my car serviced there.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Fantastic and great job done !!**

★★★★★ by Anon on 2014-05-21

Fantastic and great job done !!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Car drives like new. Brakes are solid too. Thanks!**

★★★★★ by ERIC GURAK on 2014-05-17

Car drives like new. Brakes are solid too. Thanks!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Think Driven does an excellent job. Also takes the time to check other items that can be harmful if they don't,ie: brakes,tires windshield wipers**

★★★★★ by CORTLAND POLICE DEPARTMENT on 2014-05-09

Think Driven does an excellent job. Also takes the time to check other items that can be harmful if they don't,ie: brakes,tires windshield wipers

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Great place to take your car. Trust worthy, friendly, and do great work. Couldn't ask for more from a car repair shop. I always recommend family and friends to think driven.**

★★★★★ by RACHEL MEYER on 2014-05-08

Great place to take your car. Trust worthy, friendly, and do great work. Couldn't ask for more from a car repair shop. I always recommend family and friends to think driven.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Again Think Driven provided courteous and prompt service, i will continue to bring my own autos in and recommend to others.**

★★★★★ by Anon on 2014-05-07

Again Think Driven provided courteous and prompt service, i will continue to bring my own autos in and recommend to others.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**I can't thank Sean enough for helping me out with my truck. He was quick and did everything he could to finish before my vacation. Thanks again for being super amazing ! Misty**

★★★★★ by MISTY ODOM on 2014-05-02

I can't thank Sean enough for helping me out with my truck. He was quick and did everything he could to finish before my vacation. Thanks again for being super amazing ! Misty

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Excellent in every way. Al did a great job!!**

★★★★★ by JACK WAGNER on 2014-04-29

Excellent in every way. Al did a great job!!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Great place!**

★★★★★ by GREGORY PUKA on 2014-04-27

Great place!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**I WAS VERY IMPRESSED WITH THE ATTENTION TO PERSONAL SERVICE.**

★★★★★ by ANN BYRNE on 2014-04-24

I WAS VERY IMPRESSED WITH THE ATTENTION TO PERSONAL SERVICE.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**The customer service was excellent. The price was very reasonable. Thank you for doing such a good job.**

★★★★★ by JANET GIANFRANCESCO on 2014-04-17

The customer service was excellent. The price was very reasonable. Thank you for doing such a good job.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Very thorough and helpful. I trust his work and recommendations.**

★★★★★ by Anon on 2014-04-15

Very thorough and helpful. I trust his work and recommendations.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Clean shop and professional work!**

★★★★★ by ZACH BERNHAGEN on 2014-04-14

Clean shop and professional work!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Always a pleasure doing business with your company.**

★★★★★ by MIKE MASSEY on 2014-04-12

Always a pleasure doing business with your company.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**The work was done well and in a timely manner. I like that they offer the shuttle service to drop off or pick up your vehicle.**

★★★★★ by Anon on 2014-03-28

The work was done well and in a timely manner. I like that they offer the shuttle service to drop off or pick up your vehicle.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Great Service and professionalism. I appreciate that you were able to pick my car up while I was at work, service it and bring it back to me in such a timely manner.**

★★★★★ by JULIE BEATTY on 2014-03-26

Great Service and professionalism. I appreciate that you were able to pick my car up while I was at work, service it and bring it back to me in such a timely manner.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Reasonable rates for service and very efficient. Have already recommended someone to the facility for repair of a vehicle.**

★★★★★ by CINDY MCCLELLAN on 2014-03-12

Reasonable rates for service and very efficient. Have already recommended someone to the facility for repair of a vehicle.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Thanks, Sean, for your invaluable help!**

★★★★★ by MICHAEL DIXON on 2014-03-08

Thanks, Sean, for your invaluable help!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**They worked around my schedule. It was so quick to get my oil changed, and the price is just as good as anywhere else in town, that I would feel comfortable bringing my car.**

★★★★★ by NATALIE KACZOR on 2014-03-07

They worked around my schedule. It was so quick to get my oil changed, and the price is just as good as anywhere else in town, that I would feel comfortable bringing my car.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**It is always a pleasure to see your smiling face! You provide great customer service! I would not take my car to anyone else!  
Mike Massey**

★★★★★ by MIKE MASSEY on 2014-03-03

It is always a pleasure to see your smiling face! You provide great customer service! I would not take my car to anyone else! Mike Massey

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Great customer service, efficient and reasonable**

★★★★★ by Anon on 2014-03-01

Great customer service, efficient and reasonable

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Think Driven is the only place I go for my car service needs. They provide pick-up and drop-off service, which is convenient since they are located a couple towns over. They stand behind their repairs and they work with customers to meet their needs. While caring for my 1997 SUV, they would identify all the work it needed, and make recommendations about what made sense to keep the vehicle operational and safe, and what could be deferred. They also make a point to identify work that could be covered under warranty and help to get that work taken care of at a local dealer. We strongly recommend them.**

★★★★★ by Anon on 2014-02-05

Think Driven is the only place I go for my car service needs. They provide pick-up and drop-off service, which is convenient since they are located a couple towns over. They stand behind their repairs and they work with customers to meet their needs. While caring for my 1997 SUV, they would identify all the work it needed, and make recommendations about what made sense to keep the vehicle operational and safe, and what could be deferred. They also make a point to identify work that could be covered under warranty and help to get that work taken care of at a local dealer. We strongly recommend them.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Excellent work. Prices are more than competitive particularly when listed next to dealer charges. Keep up the good work.**

★★★★★ by STEW LIECHTI on 2014-02-04

Excellent work. Prices are more than competitive particularly when listed next to dealer charges. Keep up the good work.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Work was completed professionally and on time.**

★★★★★ by CORTLAND POLICE DEPARTMENT on 2014-01-31

Work was completed professionally and on time.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**As always, the experience at think Driven was easy, professional, and all around amazing! Thank you!**

★★★★★ by JOHN & KAI GODINA on 2014-01-30

As always, the experience at think Driven was easy, professional, and all around amazing! Thank you!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**always nice to take my SUV to Think Driven, Sean is always helpful and listens to my questions.**

★★★★★ by LUKE GARTLAND on 2014-01-29

always nice to take my SUV to Think Driven, Sean is always helpful and listens to my questions.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**The owner is SO customer oriented!!! He at least seems like he definetly doesn't try to rip you off. An honest business man**

★★★★★ by DEBBIE BULWICKI on 2014-01-29

The owner is SO customer oriented!!! He at least seems like he definetly doesn't try to rip you off. An honest business man

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Professional, courteous, knowledgeable! We appreciate you treating our vehicle emergency like it were your own emergency. THANK YOU Sean and the whole Think Driven team!!**

★★★★★ by Anon on 2014-01-24

Professional, courteous, knowledgeable! We appreciate you treating our vehicle emergency like it were your own emergency. THANK YOU Sean and the whole Think Driven team!!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Sean and the guys are great!! You can't beat pick up and drop off service. They beat the pants of the dealerships quote.**

★★★★★ by Anon on 2014-01-24

Sean and the guys are great!! You can't beat pick up and drop off service. They beat the pants of the dealerships quote.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Work was completed when promised and performed in a professional manner.**

★★★★★ by CORTLAND POLICE DEPARTMENT on 2014-01-22

Work was completed when promised and performed in a professional manner.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Good work, honest, reasonable prices, convenient to get free ride to & from**

★★★★★ by LINCOLN FOX on 2014-01-22

Good work, honest, reasonable prices, convenient to get free ride to & from

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Helpful information about your car's problem and fast service to fix the problem.**

★★★★★ by Anon on 2014-01-22

Helpful information about your car's problem and fast service to fix the problem.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**We were impressed with the service we received. My wife's '04 Suzuki flooded, and needed to be fixed. You were able to get it in in the midst of weather that must have had you swamped. The car runs great, the service was FAST, the price was fair, and we are extremely satisfied. The only issue I had was after the repair, I was told the tires were worn and was supposed to receive a quote. I never heard from you.**

★★★★★ by RICK WURM on 2014-01-14

We were impressed with the service we received. My wife's '04 Suzuki flooded, and needed to be fixed. You were able to get it in in the midst of weather that must have had you swamped. The car runs great, the service was FAST, the price was fair, and we are extremely satisfied. The only issue I had was after the repair, I was told the tires were worn and was supposed to receive a quote. I never heard from you.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Great service you can trust.**

★★★★★ by SHAWNS on 2014-01-09

Great service you can trust.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**I arrived early, Shawn took me in for my oil change early and found my brake was bad. Very thorough and knowledgable.**

★★★★★ by KATHERINE OPIOLA on 2014-01-08

I arrived early, Shawn took me in for my oil change early and found my brake was bad. Very thorough and knowledgable.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**very good service. any all work was done in a timely manor. All my auto needs will be done at Think Driven**

★★★★★ by MIKE DREYER on 2014-01-06

very good service. any all work was done in a timely manor. All my auto needs will be done at Think Driven

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Wonderful experience,work was done perfect and clean. Thank you Sean.AI is a very thorough and a really super nice guy.**

★★★★★ by JACK WAGNER on 2013-12-26

Wonderful experience,work was done perfect and clean. Thank you Sean.AI is a very thorough and a really super nice guy.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Sean, the owner, is detailed and competent. He keeps good records to make sure that everything for your vehicle is take care of. I would recommend think driven to anyone!!**

★★★★★ by NATALIE KACZOR on 2013-12-21

Sean, the owner, is detailed and competent. He keeps good records to make sure that everything for your vehicle is take care of. I would recommend think driven to anyone!!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Excellent customer service and work!**

★★★★★ by STEVE BRASER on 2013-12-20

Excellent customer service and work!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**effecient. Desk staff was very couretous**

★★★★★ by Anon on 2013-12-17

effecient. Desk staff was very couretous

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**perfect**

★★★★★ by YUN SUN on 2013-12-11

perfect

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**As always, we had excellent service from Sean and the gang at Think Driven. Always reliable and always quality work. Highly recommend!**

★★★★★ by CAROL CRANE on 2013-12-09

As always, we had excellent service from Sean and the gang at Think Driven. Always reliable and always quality work. Highly recommend!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Love the guys! Love the service! Love the prices!**

★★★★★ by SHAWNS on 2013-12-05

Love the guys! Love the service! Love the prices!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Good prices, good advice, friendly service, quick job - what more could you want?**

★★★★★ by Anon on 2013-11-22

Good prices, good advice, friendly service, quick job - what more could you want?

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Very prompt!**



★★★★★ by NATALIE KACZOR on 2013-11-12

Very prompt!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**I love the availability & ease of making an appointment! They really go out if their way to help you and I really appreciate that! From picking up & dropping off my truck to cleaning it up when it's a disaster, they strive to make customers happy!**

★★★★★ by MISTY ODOM on 2013-11-10

I love the availability & ease of making an appointment! They really go out if their way to help you and I really appreciate that! From picking up & dropping off my truck to cleaning it up when it's a disaster, they strive to make customers happy!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Service is great and work is good. Always satisfied.**

★★★★★ by ART MEDINA on 2013-11-03

Service is great and work is good. Always satisfied.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**You have the cleanest most interesting reception area for a auto repair shop I have ever seen! And the cleanest washroom as well! Your honesty and integrity is exceptional. Besides I really like you & the folks around you! God's blessings. Mary Lu**

★★★★★ by MARY LU CONNALLY on 2013-10-30

You have the cleanest most interesting reception area for a auto repair shop I have ever seen! And the cleanest washroom as well! Your honesty and integrity is exceptional. Besides I really like you & the folks around you! God's blessings. Mary Lu

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Terrific customer service. Can't see going anywhere else, conveniently located for all the Tri city areas. Take your vehicles here for service, you won't regret it.**

★★★★★ by ERIC CRUZ on 2013-10-29

Terrific customer service. Can't see going anywhere else, conveniently located for all the Tri city areas. Take your vehicles here for service, you won't regret it.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Sean is great. He is very honest and accommodating. Thank you for everything.**

★★★★★ by JENNIFER DICKINSON on 2013-10-25

Sean is great. He is very honest and accommodating. Thank you for everything.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Easy to schedule appointments on line. Convenient location. Clean, modern facility. Sean is very helpful and professional.Highly recommend.**

★★★★★ by MARVIN WIEDERHOLD on 2013-10-18

Easy to schedule appointments on line. Convenient location. Clean, modern facility. Sean is very helpful and professional. Highly recommend.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Fabulous Service! Wonderful Employees! Will use again in the future for all my vehicle upkeep and repairs.**

★★★★★ by Anon on 2013-10-16

Fabulous Service! Wonderful Employees! Will use again in the future for all my vehicle upkeep and repairs.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Excellent service!**

★★★★★ by ITALO RIVERA on 2013-10-16

Excellent service!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Excellent, friendly service. Extremely knowledgable people.**

★★★★★ by DAVE WESLOW on 2013-10-15

Excellent, friendly service. Extremely knowledgable people.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Shawn and his team are always helpful and friendly. Keep up the good work.**

★★★★★ by RYAN ALLTOP on 2013-10-15

Shawn and his team are always helpful and friendly. Keep up the good work.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**The smart start was installed perfectly. No wires showing across my car as I've seen with other models put in by other shops in the area. The owner was very nice & knowledgable! I highly recommend Think Driven!**

★★★★★ by KAYLEIGH BURTON on 2013-10-02

The smart start was installed perfectly. No wires showing across my car as I've seen with other models put in by other shops in the area. The owner was very nice & knowledgable! I highly recommend Think Driven!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**I refer them to all of my friends and family. They are honest and very good!!**

★★★★★ by NATALIE KACZOR on 2013-09-28

I refer them to all of my friends and family. They are honest and very good!!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**The business gets the job done in a professional and courteous way. The work is completed and done correctly by a mechanic who knows cars and stays current to their changing needs.**

★★★★★ by CORTLAND POLICE DEPARTMENT on 2013-09-28

The business gets the job done in a professional and courteous way. The work is completed and done correctly by a mechanic who knows cars and stays current to their changing needs.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Nothing but great things to say about my experience at Think Driven! Sean went above and beyond to help with my problem and offered very professional service. You feel like you are a friend right when you walk in the door. Already recommending to friends and family.**

★★★★★ by DANA CHAPLIN on 2013-09-27

Nothing but great things to say about my experience at Think Driven! Sean went above and beyond to help with my problem and offered very professional service. You feel like you are a friend right when you walk in the door. Already recommending to friends and family.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**My car had the check engine light on and was running terrible. I called Sean & he was kind enough to say to bring it by in the afternoon & he would take a look at it. I brought it in & he checked it out. By the time I asked him what the problem was - he had already ordered the part & it was on its way. I was able to get back home before my daughters bus came. Thank you Think Driven! My one & only repair shop!!**

★★★★★ by Anon on 2013-09-25

My car had the check engine light on and was running terrible. I called Sean & he was kind enough to say to bring it by in the afternoon & he would take a look at it. I brought it in & he checked it out. By the time I asked him what the problem was - he had already ordered the part & it was on its way. I was able to get back home before my daughters bus came. Thank you Think Driven! My one & only repair shop!!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Sean is Excellent!!!! He always gives me the best customer service, keeps my 95 Buick running great and is always the lowest price. Honest and reliable, which is exactly what you want from a mechanic**

★★★★★ by TAMMI DIXSON on 2013-09-22

Sean is Excellent!!!! He always gives me the best customer service, keeps my 95 Buick running great and is always the lowest price. Honest and reliable, which is exactly what you want from a mechanic

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**WOW! I recently needed a transmission flush as well as the air filters changed on my car. Passing through Sycamore on my way to Chicago, THINK DRIVEN AUTOMOTIVE came up on the g.p.s. as the closest shop. After meeting Sean and going over the details on what was going to be done to the car, I quickly realized this was no ordinary shop. The honesty and genuine good intentions of vehicle care has no comparison. This place will make you feel like family. I have used dealerships and several different shops for my vehicles needs, never again! Think Driven Automotive not only meet my standards, they exceeded all of them! Not only was the work done to perfection, the price was unbeatable. I cross checked the price I paid with five other shops I have used, this confirmed what I suspected, I just got an awesome deal with better quality work than anywhere else! This is my permanent PERFORMANCE MODIFICATIONS shop!**

★★★★★ by ROB BALDWIN on 2013-09-14

WOW! I recently needed a transmission flush as well as the air filters changed on my car. Passing through Sycamore on my way to Chicago, THINK DRIVEN AUTOMOTIVE came up on the g.p.s. as the closest shop. After meeting Sean and going over the details on what was going to be

done to the car, I quickly realized this was no ordinary shop. The honesty and genuine good intentions of vehicle care has no comparison. This place will make you feel like family. I have used dealerships and several different shops for my vehicles needs, never again! Think Driven Automotive not only meet my standards, they exceeded all of them! Not only was the work done to perfection, the price was unbeatable. I cross checked the price I paid with five other shops I have used, this confirmed what I suspected, I just got an awesome deal with better quality work than anywhere else! This is my permanent PERFORMANCE MODIFICATIONS shop!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Excellent service - as always! Pick up and drop off service has been a total time saver for me while I am at work!!! Loving my Magna-flow exhaust too!!!!**

★★★★★ by Anon on 2013-09-12

Excellent service - as always! Pick up and drop off service has been a total time saver for me while I am at work!!! Loving my Magna-flow exhaust too!!!!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Straight forward explanation of problem, timely fix, and helped by picking me up at work.**

★★★★★ by LINCOLN FOX on 2013-09-04

Straight forward explanation of problem, timely fix, and helped by picking me up at work.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Shawn and staff are extremely people orientated. They actually care about people and provide top notch service at a reasonable price. I have been touting your business to anyone who will listen.**

★★★★★ by WAYNE SLAGLE on 2013-09-03

Shawn and staff are extremely people orientated. They actually care about people and provide top notch service at a reasonable price. I have been touting your business to anyone who will listen.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Service is outstanding,shining example of great service,THANK YOU**

★★★★★ by NANCY KELLETT on 2013-08-29

Service is outstanding,shining example of great service,THANK YOU

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Think Driven is the ultimate in professionalism and quality care. They are always efficient and fair when dealing with our cars and we never hesitate to recommend them to anyone.**

★★★★★ by JOHN & KAI GODINA on 2013-08-27

Think Driven is the ultimate in professionalism and quality care. They are always efficient and fair when dealing with our cars and we never hesitate to recommend them to anyone.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Five stars as usual! Sean is excellent with my car and the oil change is very quick! Glad he's here...I've been ripped off**



**before, by other "mechanics" so it's nice to know how honest he is!**

★★★★★ by ANNE FLUEGEL on 2013-08-21

Five stars as usual! Sean is excellent with my car and the oil change is very quick! Glad he's here...I've been ripped off before, by other "mechanics" so it's nice to know how honest he is!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Very clean shop! Greeted with a smile and took the time to know a little about you. First shop ever to let me walk back into the shop to show me on my car what was wrong.**

★★★★★ by LINZEY FREELAND on 2013-08-16

Very clean shop! Greeted with a smile and took the time to know a little about you. First shop ever to let me walk back into the shop to show me on my car what was wrong.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Awesome as always!**

★★★★★ by TIM KEARNEY on 2013-08-14

Awesome as always!

NPS: 

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**Thank You. You were very thorough and helpful. It trust you, especially you knowledge of Ford products. I will be back.**

★★★★★ by RUSS STOKES on 2013-08-11

Thank You. You were very thorough and helpful. It trust you, especially you knowledge of Ford products. I will be back.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**The service (oil change) was done quickly and there's a comfortable place to wait with interesting options for reading, and a coffee machine that provides a complimentary Starbucks single-serve. Very nice! The online appointment-making process didn't work too well for me; next time, I'll call. Actually, I'd prefer to call. If the website had said something like "For an appointment, please call, or request a time through our online appointment option," I would have called! Sean and Al are wonderful to deal with.**

★★★★★ by SUSAN DOCKUS on 2013-08-09

The service (oil change) was done quickly and there's a comfortable place to wait with interesting options for reading, and a coffee machine that provides a complimentary Starbucks single-serve. Very nice! The online appointment-making process didn't work too well for me; next time, I'll call. Actually, I'd prefer to call. If the website had said something like "For an appointment, please call, or request a time through our online appointment option," I would have called! Sean and Al are wonderful to deal with.

NPS: 

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**This was my first experience with Think Driven. I really couldn't be happier with the service that was provided. You can tell much about a person or organization's work ethic in how they take care of their surroundings. The shop is classy, welcoming, organized and immaculate! As a foreign car owner, I have found it to be difficult at times to find someone who takes the time or find the car's problem and fix it with quality parts. The price was fair. Sean was thoughtful, helpful and has excellent communication skills. He has my business and reference going forward.**

★★★★★ by RACHEL SCHMIT on 2013-08-07

This was my first experience with Think Driven. I really couldn't be happier with the service that was provided. You can tell much about a person or organization's work ethic in how they take care of their surroundings. The shop is classy, welcoming, organized and immaculate! As a foreign car owner, I have found it to be difficult at times to find someone who takes the time or find the car's problem and fix it with quality parts. The price was fair. Sean was thoughtful, helpful and has excellent communication skills. He has my business and reference going forward.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**It was nice to see a clean shop.**

★★★★★ by MIKE DREYER on 2013-08-01

It was nice to see a clean shop. And Sean is good to deal with.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**great service and price, a lot...**

★★★★★ by WILLIAM TURNER on 2013-07-31

great service and price, a lot of value for the money!

NPS: 

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**Shawn is always helpful and honest.**

★★★★★ by RYAN ALLTOP on 2013-07-30

Shawn is always helpful and honest.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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## My service was exceptional, between...

★★★★★ by ROXANNE FOWLER on 2013-07-26

My service was exceptional, between Al picking up my car and Shawn putting up with me Both of you two did a great job. Thank ypu! Roxanne

NPS: 

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## Service was excellent, Sean was...

★★★★★ by JACK WAGNER on 2013-07-23

Service was excellent, Sean was straight forward and saved me money. I know he saved me a lot of money. Every thing first class and price was reasonable. Thank you a lot, Sean and his beautiful wife Dianne

NPS: N/A

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## Thanks for the great service!!!

★★★★★ by ROB & TARA BRADFORD on 2013-07-18

Thanks for the great service!!!

NPS: 

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## Every experience has been a positive...

★★★★★ by Anon on 2013-07-17

Every experience has been a positive one. How I would describe the the facility: clean, well maintained, professional workers, ontime delivery of services. I've already recommended ThinkDriven to my co-workers.

NPS: 

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## Sean knew when I described the...

★★★★★ by SUSAN DOCKUS on 2013-07-16

Sean knew when I described the "bad smell on startup" that he should look for a mouse on the cabin air filter, and he was right - times 3! Quite dead, of course. My car was right-smelling and happy when we left there. Sean was very happy to share his knowledge and his wonderful outgoing personality while I waited for the mechanics to take care of the problem, and he provides coffee as well! Thanks, Sean!

NPS: 

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## There are people you feel you can...

★★★★★ by MARVIN WIEDERHOLD on 2013-07-15

There are people you feel you can trust and those you know you can't. Sean is straight-forward, honest, fair, and knowledgeable. The shop is clean, modern, and professional. A work colleague referred me to Sean because of how satisfied he was with the work performed on his car. I got some basic work done and was very satisfied. I know I have more work that needs to be done on my 2004 Audi. It's comforting to know I have a place I can trust to go to get this work done and done right - for a fair price.

NPS: 

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## I came across 'Think Driven' by...

★★★★★ by SAMANTHA SLAGLE on 2013-07-15

I came across 'Think Driven' by accident at a net working event and was very impressed by the over all appearance of the shop, and most importantly with the attitude of the owners and their staff. They offer a great service where they will pick up your vehicle and return it after they have worked on it for no additional charge. Very convenient for me, as it is a pain to organize to get away from work and drop off my vehicle. Pricing is also

very reasonable, and I feel very confident in their honesty when assessing my car. Samantha

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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### **In a long search for a professional...**

★★★★★ by CURTIS BEHRENS on 2013-07-15

In a long search for a professional mechanic that is fair priced, to the point, no bullsh\*t, common courtesy and good communication, I have finally found it at Think Driven. If I move 4 hours away, I'll still be taking my vehicle here.

NPS: 

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### **Fantastic customer service, as...**

★★★★★ by LAURA GRANATA STOECKER on 2013-06-17

Fantastic customer service, as always!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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### **Once again, excellent service.**

★★★★★ by Anon on 2013-06-16

Once again, excellent service. Service advice for my vehicle was given but not shoved down my throat. Sean's honesty is greatly appreciated!!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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### **Awesome job by Sean. Appreciated...**

★★★★★ by BRYAN KAY on 2013-06-16

Awesome job by Sean. Appreciated the numerous visits to make sure my mower was fixed.

**NPS: N/A**

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### **I think prices are to high I can...**

★★★★★ by JANET SITZES on 2013-06-08

I think prices are to high I can get cheaper serves somewhere else and there where rude people there

**NPS:**

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### **As always, Sean at Think Driven...**

★★★★★ by CAROL CRANE on 2013-06-05

As always, Sean at Think Driven was awesome! Ordered WeatherTech mats for my car and I got them in a couple days. Quick service with a huge smile! :)

**NPS:**

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### **You are incredibly wonderful to...**

★★★★★ by KATHY JACABSON on 2013-06-03

You are incredibly wonderful to me!! And I brag about you to EVERYONE!!

**NPS:**

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### **i want to thank shawn for helping...**

★★★★★ by LISA TAYLOR on 2013-05-28

i want to thank shawn for helping me out and being patience and coropotive with all my needs that were met.

NPS: 

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### **Great work done with my vehicles.**

★★★★★ by CHARLIE SMITH on 2013-05-27

Great work done with my vehicles. Awesome service as always. Can't get more honest as Sean. I recommend "Think Driven" for anyone that needs service on there vehicles or needs quality tires.

NPS: N/A

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### **Great people, Great service**

★★★★★ by SHAWNS on 2013-05-26

Great people, Great service

NPS: N/A

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### **Great as always!**

★★★★★ by MELISSA WHEELER on 2013-05-16

Great as always!

NPS: N/A

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### **Will definitely be taking more...**



★★★★★ by DOUG KEIFER on 2013-05-15

Will definitely be taking more of my business there!!! Thanks Shawn!!

**NPS: N/A**

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### **I was very happy with the work...**

★★★★★ by Anon on 2013-05-06

I was very happy with the work done. Sean and associates are very professional. I would highly recommend Think Driven do do anything that is auto or truck related. Thank you for being there. I only wish that they were open all day Saturdays and Sundays. It also would be nice until 9:00 PM

**NPS:**

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### **Honest, reliable work. Sean is very...**

★★★★★ by STEVE RAMSDELL on 2013-05-03

Honest, reliable work. Sean is very good explaining if something needs fixing and why. They even came and picked up the car.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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### **Sean is very helpful and will go...**

★★★★★ by ART MEDINA on 2013-05-02

Sean is very helpful and will go the extra mile to help his customers. I will be going back for sure when service is needed,

**NPS:**

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## Think Driven offers a great experience...

★★★★★ by Anon on 2013-05-01

Think Driven offers a great experience and quality work. I received frequent communication as it related to repairs, parts, cost, etc. Best of all, is the attention to detail to ensure the job is done right. I will be a return-customer.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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## very nice, friendly people, except...

★★★★★ by LUKE GARTLAND on 2013-05-01

very nice, friendly people, except one thing, my name is spelled Luke, not Luck

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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## Very Happy New Customer

★★★★★ by SHARON MORSELLO on 2013-04-30

I called Sean today, based on a recommendation, for an unexpected service call. I took my car in before work, he dropped me off and had my car ready by end of business. I am incredibly pleased with their service! As a single mom I did not feel like I was pressured, over-charged, or getting the run around. They are very accommodating and made me feel like they really wanted to keep my business. They can do it all and even offer pick-up/drop-off service! Give Sean a call next time you need service or an oil change. Thank you Sean - my car is running even better than I thought it would!

NPS: N/A

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## Once again....Think Driven was...

★★★★★ by OSCAR GARZA on 2013-04-29

Once again....Think Driven was there for me!!! Had my truck break down, towed, but back on the road same day :) Thanks again Sean

**NPS: N/A**

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### **Everyone was very pleasant. The...**

★★★★★ by JUANITA MUNDY on 2013-04-22

Everyone was very pleasant. The service was fine. We will be doing more business in the near future.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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### **My experience was great Sean was...**

★★★★★ by GARY KRAMER on 2013-04-22

My experience was great Sean was very helpful and I would recommend this place.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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### **EXCELLENT! Thank you!!! Nicole...**

★★★★★ by VINCE LOSACCO on 2013-04-17

EXCELLENT! Thank you!!! Nicole

**NPS: N/A**

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### **Our experience was good! The owner...**

★★★★★ by NATALIE KACZOR on 2013-04-17

Our experience was good! The owner is honest and reliable. The price was low and the quality of service was high except the mechanic left a big mud/grease foot print on the floor of our car. Otherwise I would recommend them to anyone!

**NPS: N/A**

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### **Excellent help, goes above and...**

★★★★★ by CURTIS BEHRENS on 2013-04-15

Excellent help, goes above and beyond, won't try and stiff you. Exactly would I could ask for in this industry. I'm not going anywhere else.

**NPS:**

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### **Work was done on-time and on-budget.**

★★★★★ by Anon on 2013-04-12

Work was done on-time and on-budget. Clean shop; friendly and professional.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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### **After two other local repair shops...**

★★★★★ by Anon on 2013-04-11

After two other local repair shops couldn't solve the problem, Think Driven is my hero! Great service, knowledgeable, and I felt they were looking out for my pocketbook. Definitely will visit them again for my automotive needs!!

**NPS:**

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## I am very happy with finding a...

★★★★★ by THERESA JOHNSON on 2013-04-09

I am very happy with finding a local place to take my vehicle. They are very trustworthy and friendly and did a great job. I am always pleased with taking my vehicle there and highly recommend Just Driven!!!

NPS: 

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## I am very impressed so far with...

★★★★★ by Anon on 2013-04-08

I am very impressed so far with Think Driven! They take the time to explain everything to you, they don't try to take advantage of you and don't treat you like you "wouldn't understand anyway". I would highly recommended them to everyone.

NPS: 

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## They provide top notch service...

★★★★★ by Anon on 2013-04-07

They provide top notch service and focus on making sure customers needs are met! Very happy customer!!!

NPS: N/A

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## I highly recommend Think Driven!

★★★★★ by CAROL CRANE on 2013-04-06

I highly recommend Think Driven! Excellent customer service and and excellent work!

NPS: 

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## I just went for an oil change today,...

★★★★★ by GEORGE HEMROCK on 2013-04-06

I just went for an oil change today, they checked all the fluid levels and safety issues. I was informed of a few things that may need service in the near future, but most importantly they did not try to sell me anything. They were very efficient and courteous and I was very impressed the cleanliness of the shop. It's a little out of the way for me but I think it's worth it.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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## Great Service

★★★★★ by GEORGE HEMROCK on 2013-04-05

I just went for an oil change today, they checked all the fluid levels and safety issues. I was informed of a few things that may need service in the near future, but most importantly they did not try to sell me anything. They were very efficient and courteous and I was very impressed the cleanliness of the shop. It's a little out of the way for me but I think it's worth it.

NPS: N/A

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## Good experience, and cheap Prices...

★★★★★ by MARIBEL HERNANDEZ on 2013-04-05

Good experience, and cheap Prices

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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## I was very happy with service and...

★★★★★ by Anon on 2013-04-05

I was very happy with service and my car was clean when I picked it up.  
Thank you Sean

NPS: 

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### **I brought my van to Think Driven...**

★★★★★ by DEBBIE DOMAGALSKI on 2013-04-04

I brought my van to Think Driven to have the oil changed. They were very friendly and the service was fast and complete.

NPS: 

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### **Think Driven cleaned up the mess...**

★★★★★ by WAYNE STENSRUD on 2013-03-27

Think Driven cleaned up the mess another shop and auto parts store left me in. Thanks!!!

NPS: 

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### **Great job**

★★★★★ by NANCY KELLETT on 2013-03-13

Great job

NPS: N/A

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### **Very satisfied with the customer...**

★★★★★ by STEVE CALDWELL on 2013-03-13

Very satisfied with the customer service and repair work. Sean and his crew are very intentive and fair.

NPS: 

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### Great service! Great people!

★★★★★ by SHAWNS on 2013-03-12

Great service! Great people!

NPS: 

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### Great service

★★★★★ by Anon on 2013-03-10

Been doing business with Sean for over 15 years and will continue to do so even with his move farther west Into SSycamore. I have relied on Sean to diagnose and fix all makes and models of vehicles for me. Sean has always had the most up to date diagnostic knowledge and has been able diagnose and get me the vehicles back quickly which I need for my business. Completely reliable and knowledgeable.

NPS: N/A

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### Service was great and price was...

★★★★★ by ART MEDINA on 2013-03-10

Service was great and price was good. I was even given a 10% discount for customer refferal. They even offer to give you a ride back to work or home if needed.

NPS: 

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## Amazing service

★★★★★ by Elizabeth D. on 2013-03-08

Sean has maintained my vehicles for over 15 years. I wouldn't trust anyone else with them. On numerous occasions he has gone out of his way to help me out by picking up my car while I was at work and also getting it back to me quickly. This Driven is the best...I wish him the best of luck in Sycamore, they're lucky to have him there!

**NPS: N/A**

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